



DB-Systemtechnik GmbH

TVP244
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Deutschland

12/3/2025

**To the Operators and Users of
TVP244 WGW / Wire Geometry Wear Measurement Systems**

**Subject:
Discontinuation of TVP244 WGW / Wire Geometry Wear Measurement Systems
(Windows based, delivered before 31.12.2024) and their Subproducts – End of Service Life
(EOSL)**

Dear Sir or Madam,

As the developer of the TVP244 WGW / Wire Geometry Wear Measurement Systems, I hereby inform you on behalf of DB Systemtechnik GmbH that, in accordance with our End-of-Service-Life (EOSL) policy, we are announcing the discontinuation of technical support and services for the following products:

Figure 1: WGW / Wire Geometry Wear Measurement System Prototype 2.0



Product description

TVP244 WGW Measurement System
(Windows based, delivered before 31.12. 2024)
Sub products of the TVP244 series

End of Service Life Datum

31.12.2024
31.12.2026





The discontinuation is carried out for the following reasons (see Table 1):

Table 1: Discontinuation Table

Product Name (Components/SW/HW)	Reason for Discontinuation / Remarks	End of Life / Service Date
WGW Measurement System (delivered before 31.12.2024)		31.12.24
Camera	Discontinued by manufacturer	01.09.25
Frame grabber	Discontinued by manufacturer	01.10.25
Fiber optic converter	Discontinued by manufacturer	01.10.25
Computer	Discontinued by manufacturer (manufacturer has been taken over)	01.10.25
Spotlights, incl. power supplies	Discontinued by manufacturer	01.10.25

We will continue to offer support without guaranteed error correction until 31.12.2026. After the above-mentioned date, we will no longer be able to offer technical support, spare parts, maintenance, calibration, or modifications.

Limited Service until EOSL:

Service can only be provided under restrictions and after technical evaluation.

Table 2: Countermeasures

Recommendation for Substitute/Component/SW/HW	Limited Service until End of Service / Life (EOSL)
Switch to a new measurement system including complete cabling/mechanics	Repairs must always be assessed on a case-by-case basis
Spotlight, including power supplies, switch to a new measurement system	Spare part supply is difficult, stocking is recommended, failures should be expected
Lenses Kowa, Fuji, Pentax (delivered before 31.12.2024)	No stock available, possibility of repair must be checked case by case
Lens control (delivered before 31.12.2024)	Possibility of repair must be checked case by case

Recommendation for successor products:

The successor system is built on a modern Linux platform, providing enhanced functionality and ensuring long-term operational stability and availability.

We are pleased to offer you technical consultation for the migration process and can provide tailored solutions to meet your specific requirements.



For any further questions or to discuss the design of a replacement concept in detail, our technical support team remains at your disposal.

Mit freundlichen Grüßen,
Best regards,

DB-Systemtechnik GmbH

i. V.

Nor Younis

Head of
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TT.TVP 244

Development of Measurement and
evaluation technology TT.TVP 244