



DB-Systemtechnik GmbH

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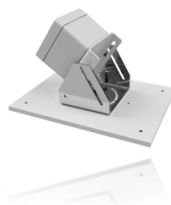
12/3/2025

**To the Operators and Users of  
TVP244 ARC Measurement Systems**

**Subject:  
Discontinuation of TVP244 ARC Measurement Systems  
(delivered before 31.12.2025) and Their Subproducts – End of Service Life (EOSL)**

Dear Sir or Madam,  
As the developer of TVP244 ARC / Arc Measurement Systems, I hereby inform you on behalf of DB Systemtechnik GmbH that, in accordance with our End-of-Service-Life (EOSL) policy, we are announcing the discontinuation of technical support and service for the following products:

Figure 1: ARC Measurement System



**Product description**

TVP244 ARC Measurement System  
Subproducts of the TVP244 Series

**End of Service Life Datum**

31.12.2025  
31.12.2026





The discontinuation is carried out for the following reasons (see Table 1):

Table 1: Discontinuation Table

Product Name (Components/SW/HW)	Reason for Discontinuation / Remarks	End of Life / Service Date
Arc Measurement System (delivered before 2025)		31.12.25
Arc Sensor (Roof)	Lack of component availability	31.12.25
Temperature and Humidity Sensor	Lack of component availability	31.12.25
Measurement PC (Delivered 31.12. 2024)	Microsoft support discontinued	ARC Measurement System (delivered 31.12.24)
Evaluation Software (Lazarus)	Migration to new software platform	31.12.26

We will continue to offer support without guaranteed error correction until 31.12.2026. After the above-mentioned date, we will no longer be able to offer technical support, spare parts, maintenance, calibration, or modifications.

**Limited Service until EOSL:**

Service can only be provided under restrictions and after technical evaluation.

Table 2: Countermeasures

Recommendation for Substitute/Component/SW/HW	Limited Service until End of Service / Life (EOSL)
Migration to new measurement system	Arc Flash Sensor: Only limited repairs possible
	Temperature and Humidity Sensor: No repairs possible
	Measurement PC: Only limited repairs and software updates possible
	Evaluation Software: Waiting time for new evaluation software

**Recommendation for successor products:**

The successor system is based on modern evaluation software and new system components that ensure improved functionality as well as long-term operational reliability and availability.

We are happy to advise you on migration and offer suitable solutions.

If you require further information or wish to coordinate a replacement concept, we are of course available to assist you



Mit freundlichen Grüßen,  
Best regards

DB-Systemtechnik GmbH

i. V.

Nor Younis

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